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Options

Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683

Enthusiast

(0) View listings

05-11-2022 10:12 AM

eBay please explain how a seller can:

(f) Have many multiple quantity listings of USED electronic devices, but only use stock images of one of the USED devices to represent each USED device when each USED device's wear and tear can vary widely.

Stock photos for USED devices are not allowed. In most cases sellers might use stock photos of new devices to represent USED devices but that ban also applies to stock photos of a single USED to represent multiple USED quantities of the same device. Both are deceptive as what you get is not going to match what is shown due to wear and tear.

These listings have been on eBay for months and you've not detected them.

They've been reported to you now three times and you've done nothing!

(2) How does said seller have YouTube channel in which he repeatedly mentions his eBay store in every video description in order to:

(a) Sell off eBay courses about selling on eBay.

(b) Sell bulk lots of goods on a off eBay site that he claims people can sell on eBay using his courses.

(c) Selling tools and other items, from Amazon, that you might find useful for selling on eBay.

(d) Selling tax software on a off eBay site.

(e) Selling CPA services on a off eBay site.

(f) Selling items on a Facebook group.

Using your eBay account to solicit off eBay income, especially from eBay competitors is not allowed!

(3) How is someone who was sued by Sprint for fraud and lost a \$5 million dollar lawsuit against them allowed to sell on eBay?

The judge ruled (as quoted from web site documenting the case):

The judge ruled said eBay seller and his business partner/fiancé had committed:

- Trademark infringement
- False advertising
- Computer fraud
- Common law fraud
- Unfair competition
- Civil conspiracy
- Tortious interference
- Fraudulent misrepresentation

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50 REPLIES

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec

Superstar

(1053) View listings

05-11-2022 11:21 AM

This is a member-to-member forum. Ebay's not here. But to address some of your points:

1) **These listings have been on eBay for months and you've not detected them.** There are more than a billion listings on eBay on any given day. It's physically impossible for eBay to police each and every one of them for policy violations.

2) **How does said seller have YouTube channel in which he repeatedly mentions his eBay store** So in addition to policing the billion listings on its site you also expect eBay to police the 800+ million YouTube videos? Even if they could, nothing you've mentioned from those videos is against eBay policy. Many eBay sellers sell on multiple venues. The only thing that would be against policy is soliciting people to visit those venues through an actual eBay listing.

3) Again, eBay doesn't have the resources to monitor all legal actions in all the countries in which they operate, nor would they remove a seller because of a legal action that didn't compel them to do so.

Ebay removes sellers because of actions brought against them under eBay's Money Back Guarantee and because of defects they earn for things like cancellations. If a seller is as horrid as you seem to think this seller is, it will eventually catch up with them. But I have to admit that I'm always skeptical of posts like this that so thoroughly eviscerate a seller without any explanation of what the seller did to earn your vitriol.

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myangelandmyprincess

Rocketeer

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05-11-2022 12:48 PM

I'm not sure what you're talking about would fit the definition of stock photo.

"Birth certificates show that you were born. Death certificates show that you died. Photographs show that you have lived." -Unknown

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683

Enthusiast

(0) View listings

In response to myangelandmyprincess

05-11-2022 05:11 PM

Of course it does. Stock photos are not allowed for used goods as they do not reflect the actual item being sold. That applies to stock photos of new items or used items being used to represent multiple quantities of each item. Each used item has wear and tear that is unique to that item. The first item I looked had plastic oxidation over the entire front of the device, but that is somehow suppose to represent each item being sold, which the seller describes as being in good condition.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683

Enthusiast

(0) View listings

In response to kathiec

05-11-2022 05:26 PM

1. What nonsense!

Try posting an item with eBay key banned words and you'll not be allowed to even list the item or it will be quickly ended after their bots find and its inspected.

We are talking about hundreds of listings in violation of eBay policy for months at least which have been reported multiple times.

2. Using your eBay feedback and profile for the purpose of generating off eBay sales and to run scam courses on selling on eBay as well as selling bulk lots of goods to the suckers that buy this person's course is not allowed. eBay feedback is for use on eBay only!

3. Where did you get the idea the seller is in another country - its in the USA.

But it shows who eBay is willing to partner with:

Someone whose was found guilty by a judge for:

- Trademark infringement
- False advertising
- Computer fraud
- Common law fraud
- Unfair competition
- Civil conspiracy
- Tortious interference
- Fraudulent misrepresentation

Someone who was sued by Sprint and lost a judgement for \$5 million.

Someone who has hundreds of listings violating eBay policy.

Its eBay's job to prevent sellers form engaging fraudulent activity. Every single listing that includes multiple devices of the same model are in violation of eBay policy. Using a stock photo of a single used item to represent multiple used items is not allowed! Assuming the stock photos are even one of the devices in the listing the pictures at least will only match one. The first item I look at was covered in plastic oxidation whereas the layers of plastic start to chemically break down but that is somehow suppose to represent all the devices which are listed as being in good condition.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683

Enthusiast

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In response to kathiec

05-11-2022 05:35 PM

"But I have to admit that I'm always skeptical of posts like this that so thoroughly eviscerate a seller without any explanation of what the seller did to earn your vitriol"

Massive violations of eBay policy for hundreds of items!

Misrepresentation of hundreds of items!

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

crazystuff4sale

Guide

(169) View listings

In response to ce_436683

05-11-2022 05:42 PM - edited
05-11-2022 05:42 PM

As far as the stock photo on used items...

If someone has 100 of a used item they might picture one in the worst condition of any so the buyer may be very happy to receive one that looks better.

It won't be a problem unless a buyer is disappointed. There is something called the ebay MBG.

pro tip

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec

Superstar

(1053) View listings

In response to ce_436683

05-11-2022 06:32 PM

@ce_436683 wrote:
Of course it does. Stock photos are not allowed for used goods as they do not reflect the actual item being sold. That applies to stock photos of new items or used items being used to represent multiple quantities of each item. Each used item has wear and tear that is unique to that item. The first item I looked had plastic oxidation over the entire front of the device, but that is somehow suppose to represent each item being sold, which the seller describes as being in good condition.

You obviously have not one clue as to what eBay policy actually is. Not only does eBay allow stock photos, they have a catalog that provides stock photos for many items. "You can create professional listings--and speed up the process--by using details and stock photos from the eBay catalog."

<https://www.ebay.com/help/listings/creating-managing-listings/listing-item-product-details-catalog?..>

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kathiec

Superstar

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In response to ce_436683

05-11-2022 06:34 PM

Using your eBay feedback and profile for the purpose of generating off eBay sales and to run scam courses on selling on eBay as well as selling bulk lots of goods to the suckers that buy this person's course is not allowed. eBay feedback is for use on eBay only!

Please link to where eBay policy states that, I'll wait.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

jrpcupgrades

Adventurer

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In response to crazystuff4sale

05-11-2022 06:54 PM

There's nothing like winning a \$1400. item for \$300. in an action. All because the seller can't hold a phone or camera when taken pictures. Just researched spec. long enough to know what's good or not.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

crazystuff4sale

Guide

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05-11-2022 07:02 PM - edited
05-11-2022 07:03 PM

Am I the only one who's putting together this picture of a person who's disgruntled because they didn't get rich when they bought a "get rich selling on ebay" e-book?

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec

Superstar

(1053) View listings

In response to crazystuff4sale

05-11-2022 08:06 PM

@crazystuff4sale wrote:
Am I the only one who's putting together this picture of a person who's disgruntled because they didn't get rich when they bought a "get rich selling on ebay" e-book?

Don't quite know what the problem is, but I find it incredibly suspect that the OP's account was opened three days ago, apparently just for the purpose of this rant. I'd love to know what the real story is.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

anjofak

Thrill-Seeker

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05-11-2022 08:12 PM

Clicked the view listings on everyone in this thread and 0 listings were found..

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crazystuff4sale

Guide

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In response to anjofak

05-11-2022 08:30 PM - edited
05-11-2022 08:33 PM

Wow.

Ever heard of someone using a "Posting ID?"
(People do this so weirdos don't stalk their listings and disrupt their business.)

This thread is also on the "buying" board BTW.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683

Enthusiast

(0) View listings

In response to kathiec

05-11-2022 09:11 PM

Stock photos are not allowed for USED items!

Stock photos are only allowed for NEW items if they exactly match the new item in the catalog in every detail.

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